



Ashland Animal Hospital

Progressive Compassionate Pet Care

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American Animal Hospital Association Accreditation

In July 2009, Ashland Animal Hospital was awarded a 3 year Accreditation by The American Animal Hospital Association (AAHA), the highest rating for veterinary practices in the USA.

Preparation for the evaluation covered all aspects of the hospital and required many months of team work to complete all the tasks. A full day inspection proved that the Ashland Animal Hospital passed all 900 standards.

You can feel confident that we are providing the highest quality and most up-to-date care for your pets by coming to the nationally accredited Ashland Animal Hospital.

AAHA Accreditation Standards

Quality of Care

- Anesthesia
 - Mandatory Standards
 - General
 - Preanesthetic Procedures
 - Patient Monitoring
 - Anesthetic Emergencies
 - Anesthetic Equipment and Supplies
- Contagious Disease
 - Mandatory Standards
 - General
 - Zoonotic Diseases
 - Single Purpose Isolation Room
 - Inpatient Care
- Dentistry
 - Mandatory Standards
 - General
- Emergency and Critical Care
 - Mandatory Standards
 - General
- Pain Management
 - Mandatory Standards
 - General

- Patient Care
 - Mandatory Standards
 - General
 - Training
 - Examination and Assessment
 - Hospitalization
 - Fluid Therapy
 - Adverse/Sentinel Events
 - Client Communication
 - Protocols
 - Quality Improvement and Client Compliance
 - Behavior
 - Nutrition
 - Nosocomial Infections
 - Handling
 - Housing
- Surgery
 - Mandatory Standards
 - General
 - Patient and Sterile Field Preparation
 - Surgical Attire
 - Surgical Team Preparation
 - Surgical Instruments and Equipment
 - Surgical Pack Preparation
 - Surgical Suites
 - Laser Surgery

Management

- Client Service
 - Client Communication
 - General
- Continuing Education
 - General
- Human Resources
 - General
- Leadership
 - General
- Referral Standards
 - Responsibilities Prior to Referral
 - Responsibilities During the Referral Process
 - Responsibilities Post Referral
 - Both Responsibilities Prior to Referral
 - Both Responsibilities During the Referral Process
- Safety
 - General
 - Compressed Gases
 - Fire Safety

Medical Records

- Medical Records
 - General
 - Protocols
 - Client Communication
 - Electronic Medical Records

Facility

- Examination Facilities
 - General
- Housekeeping and Maintenance
 - Mandatory Standards
 - General
 - Housekeeping Plan
 - Exterior

Diagnostics and Pharmacy

- Diagnostic Imaging
 - Mandatory Standards
 - General
 - Digital Radiography
 - Radiation Safety
 - Inspections
 - Monitoring of Radiation Exposure
 - Diagnostic Image Archiving
 - Automatic and/or Manual Film Processing
 - Manual Film Processing
 - Automatic Film Processing
 - Equipment
 - Dental Radiography
 - Endoscopy
 - Advanced Imaging Services
 - Diagnostic Imaging Evaluation
 - Advanced Imaging Studies
 - Ultrasonography
- Laboratory
 - Mandatory Standards
 - General
 - Quality Control
 - Equipment and Supplies
 - Necropsy
- Pharmacy
 - Mandatory Standards
 - General
 - Controlled Substances
 - Dispensing and Prescription of Medications

- Hazardous Medications
- Adverse Medication Events

The enhanced standards of accreditation cover the following areas:

- Anesthesia: Methods for assessing anesthetic needs in patients and appropriateness of equipment
- Client Service: Communicates well with clients during all aspects of their visit
- Contagious Disease: Protocols, processes and facilities to handle contagious diseases and avoid outbreaks
- Continuing Education: Continuing education tools and opportunities for staff members
- Dentistry: Safe dental procedures that protect both the patient and staff members
- Diagnostic Imaging: Diagnostic imaging protocols that create a safe environment for both the patient and staff members
- Emergency: Equipment handling and process for emergencies
- Examination Room: Properly equipped for thorough examinations
- Housekeeping: Cleanliness
- Human Resources: Handling of personnel matters
- Laboratory: Laboratory services for the prompt diagnosis of patients
- Leadership: Leadership's commitment to creating a positive work environment and providing high-quality care
- Medical Records: Continuity of care through medical record details
- Pain Management: Pain assessment, management and training
- Patient Care: Humane and advantageous care to patients during all aspects of their visit
- Pharmacy: Proper handling, storing and dispensing of medications
- Safety: Safety of environment for patients, clients and team
- Surgery: Patient safety in an aseptic environment with appropriate pre- and post-operative considerations